

Management Policy Statement

Our Commitment to Quality and Environmental Sustainability

Our approach to Quality is guided by our corporate mission, which focuses on researching and providing products that fulfill our customers' needs.

Customer satisfaction, controlled process management, and environmental protection are our highest priorities. We pursue these goals with the **full engagement of all human resources** in our organization for which our company has established the following objectives:

For product and service quality:

- Customer satisfaction through timely deliveries and high-quality products.
- Promotion of staff professional development via corporate training to build a competent and motivated workforce.
- Efficiency in production processes, thorough equipment maintenance, and openness to technological innovation.
- Effective management of supplies and supplier qualification.

For the environmental sustainability:

- Optimization of water usage and natural resource management.
- Conservation of biodiversity.
- Protection and preservation of landscapes and environmental and historical assets.
- Promotion of environmental certifications, with attention to the environmental impact of suppliers, encouraging and supporting an environmentally responsible supply chain policy.
- Reduction of energy consumption.
- Decrease in reliance on private transportation.
- Improvement of company data, based on annual objectives and plans.
- Compliance with all applicable standards.
- Continuous improvement and application of the Integrated Quality Management System, as stipulated by UNI EN ISO standards.

The General Management

Venegono Inferiore 14/11/2023